



Healesville Sanctuary

Social Script

**HEALESVILLE
SANCTUARY**



I am going to Healesville Sanctuary. Healesville Sanctuary is a zoo that has lots of Australian animals. The Sanctuary is part of Zoos Victoria.

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When I arrive at the Sanctuary there will be different places to line up. The different lines are for the different types of ticket that people have.

My adult will tell me which line we need to use. I will wait my turn.



If I want a map, I can ask for one at the front desk.



When I want to start exploring the Sanctuary, I can take the left path or the right path.
Sometimes the left path is busier.

It doesn't matter which path I choose because I can come back and
see the animals on the other path when I want to.



There are toilets at the entrance of Healesville Sanctuary. There are also other toilets in other places in the Sanctuary. I can look at the map to find the toilets.

There are male and female toilets at Healesville Sanctuary.
There are also disabled and unisex toilets.
There are hand dryers in all the toilets. They might be loud.



There are many staff members and volunteers at the Sanctuary. If I have any questions or need any help, I can ask somebody wearing a Zoos Victoria uniform.

There is an information booth near the entrance. There are not always staff at the booth. The information booth is a good place to meet people because it is close to the entrance.



I will need to remember some important things when I am at Healesville Sanctuary. The animals have their own food, so I need to make sure not to feed them anything.



The animals at the Sanctuary live in enclosures. The enclosures are their homes and their safe place. I will need to make sure to be quiet around the animals, and not shout or yell.



There are some parts of the Sanctuary, like in Kangaroo Country, where the animals might come near me. The animals are friendly and I will be safe.

I will need to make sure to stay on the path.

I will make sure to close any gates behind me.

This makes sure that the animals stay in their home.

I might not see all the animals that I want to see at the Sanctuary.

That's okay.



There will be signs at each of the enclosures. I can read these to learn more about the animals.



There will be Keeper Talks at different times during the day. I can find out when the Keeper Talks are by looking at a map.

At a Keeper Talk, a zookeeper will talk to a group of people about the animal they look after. If I miss a Keeper Talk, I can watch it later by scanning a QR code with my phone camera. The QR codes are on signs near some of the animal enclosures.



Sometimes there are events on at Healesville Sanctuary. These will be on the Zoos Victoria website.



There are lots of different sounds and smells at the Sanctuary. I might see animal poo on the path. I will also hear speakers playing sounds from nature. The speakers also play the voices of people telling stories.

In some areas these speakers might start playing sounds suddenly when I get close. There is one speaker that does this past the koalas in Koala Forest. I can tell my adult if I want to move away from the sounds.



If I need a break, there are places where I can sit down around the Sanctuary.
There are also cafes where I can have something to eat and drink.



There are two playgrounds at Healesville Sanctuary. These are called Bunjil Nature Play and Corroboree Frog Nature Play on the map. I can ask my adult if I want to play on the playground. Sometimes the playgrounds can get loud and busy.



There is an animal hospital at the Sanctuary called the Australian Wildlife Health Centre. I can go there to find out about how the Sanctuary helps sick animals.

They also have costumes and toys there that I can use to pretend to be a vet.

I will need to leave the toys and costumes there when I am done.

If there are a lot of people at the Australian Wildlife Health Centre, it can echo and get loud.

I can tell my adult if I want to leave.



There are windows in the Australian Wildlife Health Centre. I can look through these windows to see where the wildlife vets work. I might see a vet helping an animal through a window.

One of the windows looks into a room where vets work on animals that have died. Sometimes people can see animals that have died through this window.

There is a screen in front of this window.

I can stay behind the screen if I don't want to look.



There are some inside enclosures that are dark, like World of the Platypus and Animals of the Night. This is because the animals have sensitive eyes and like to sleep during the day.

I will need to make sure to turn the flash off on my camera if I take photos of these animals. I will also need to stay quiet so that I don't scare them or wake them up.



I can visit the reptiles if I want. The reptile house can echo and get loud when there are lots of other people there. It is also very warm. Sometimes it can get very busy in the reptile house. I can tell my adult if I want to leave. I will need to stay quiet around the reptiles so that I don't scare them.



There is a presentation at Healesville Sanctuary called Spirits of the Sky. In Spirits of the Sky, presenters will show some of the birds they have at the Sanctuary.

I will need to make sure that any food or drink that I have with me has a lid on it.

A bird might fly over my head. The birds are friendly and I will be safe.

I will make sure not to reach out to the birds if they fly near me.



I will need to stay seated during Spirits of the Sky, unless I want to leave. Sometimes the presentation can be crowded. It is okay to leave at any time. I can also come back to Spirits of the Sky at any time.

There is a grass area that the zookeepers and the birds stand on during the presentation. I will make sure to stay in the sitting area and not go down to the grass area.



I can visit the birds at Land of Parrots while I'm at Healesville Sanctuary.
There will be birds flying around in Land of Parrots. I will make sure not to touch the birds.

Sometimes the birds might sit on the ground too. I will stay on the path and make sure to look where
I'm going while I walk. Birds might fly over my head at Land of Parrots.
I will be safe because the birds are friendly.



There is a shop next to the entrance to Healesville Sanctuary.
Before I leave, I can look in the shop if I want to.



I can tell my adult when I am ready to leave Healesville Sanctuary.
I can exit using the way I came in to the Sanctuary.
I saw lots of animals at Healesville Sanctuary.

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