



Zoos Victoria
SUSTAINABILITY
PROGRESS REPORT

July 2025



Contents

Introduction	<u>3</u>
Environmental Management System	<u>4</u>
Our Sustainability Journey	<u>5</u>
Global Sustainable Development Goals	<u>7</u>
Zoos Victoria’s Sustainability Goals	<u>8</u>
Our Climate is Changing	<u>9</u>
Energy and Emissions	<u>11</u>
Water	<u>15</u>
Waste	<u>17</u>
Procurement	<u>19</u>
Biodiversity	<u>21</u>
Community	<u>23</u>

Zoos Victoria acknowledges and respects First Nations Peoples as the original custodians of the land and waterways we meet on today, their unique ability to care for Country, and deep spiritual connection to it. We honour Elders past and present whose knowledge and wisdom has ensured the continuation of culture and traditional practices.



Cover: Mountain Pygmy-possum by Amy Hindson



Introduction

Dr Jenny Gray
Chief Executive Officer



In a time of accelerating environmental change, it has never been more important to pause, take stock, and chart a clear path forward for a more sustainable future.

For thousands of years, *Melomys rubicola* lived on Bramble Cay - a grassy volcanic outcrop at the edge of the Torres Strait. It was the only mammal species endemic to the Great Barrier Reef.

In 2019, the same year Zoos Victoria published its first Environmental Sustainability Investment Prospectus, the Federal Government declared the Bramble Cay Melomys the first Australian mammal known to have become extinct due to human-induced climate change.

This moment served as a wake-up call but also a turning point. Since then, individuals, communities, organisations and governments have stepped up, recognising that while the stakes are high, the window for meaningful action remains open.

At Zoos Victoria, we believe humans are the greatest hope for wildlife. We see this every day – in the dedication of our staff, the curiosity of our visitors, the support of our members, and the recovery of species once thought beyond help. We also take seriously our responsibility to act on what the science tells us: limiting global warming to 1.5°C is critical to protecting life on Earth.

Here in Victoria, the impacts are already visible. The Mountain Pygmy-possum, Australia's only hibernating marsupial, depends on seasonal snow that is rapidly disappearing. Other species, like the Mallee Emu-wren and Guthega Skink, face growing threats from fire and habitat loss. Amphibians, including the Baw Baw Frog, remain vulnerable in a warming world.

That's why our commitment to environmental sustainability is stronger than ever. Since becoming the world's first zoo certified Carbon Neutral in 2011, we've worked to reduce emissions, minimise waste, protect habitat and inspire sustainable living. These efforts are not side projects, they are central to our mission of Fighting Extinction.

This progress report reflects what we've achieved, what we've learned, and where we're heading next. It's driven by urgency, but also by optimism, because when people come together with knowledge and purpose, we can shape a better future for ourselves, for wildlife and for the rest of life on Earth.

Environment Management System (EMS)

Zoos Victoria's Environmental Management System (EMS) is the backbone of our sustainability efforts, providing a clear, accountable framework certified to the international ISO 14001 standard. Built on the continuous improvement cycle (PDCA), it ensures a systematic approach to managing environmental impacts and embedding sustainability into our culture. The EMS empowers everyone to make informed decisions that support both operational efficiency and better outcomes for wildlife and the planet.



EMS management happens at all levels of our organisation, with everyone having a share of the responsibility for Environmental Sustainability Policy and programs:

- Zoos Victoria Board – approves policy
- CEO and Senior Executive Team – approve strategy and programs
- Senior Management Teams – implement strategy and programs
- Sustainability Leaders – develop, manage, monitor and report on programs and performance
- Green Teams – support program implementation, checking/monitoring performance and compliance
- All staff – participate in programs



Our Sustainability Journey



Global Sustainable Development Goals

Zoos Victoria’s sustainability goals align with the United Nations’ Sustainable Development Goals (SDGs). The SDGs lay out our responsibility as a State Government entity to consider the long term environmental, social and economic interests of our community. Inspired by the World Association of Zoos and Aquariums’ strategy *Protecting Our Planet 2020–2030*, our objectives reflect the SDGs’ call to action. You will find these goals mentioned in the following pages.



Here are some examples of how Zoos Victoria is aligned to the SDGs:

6 Cleaner Water and Sanitisation – Melbourne Zoo’s Water Treatment Plant recycles approximately 100 megalitres of wastewater per year

7 Affordable and Clean Energy – We are powered by 100% renewable energy through a mix of solar PV (681kW) and Power Purchase Agreements with renewable energy projects

9 Industry, Innovation and Infrastructure – Melbourne Zoo’s in-vessel composter processes approximately 800 tonnes of organics waste per year

11 Sustainable Cities and Communities – Conservation campaigns engage everyday citizens to minimise their environmental impacts

12 Responsible Consumption and Production – Environmental, Social and Governance framework guides how we buy products and services

13 Climate Action – Carbon Neutral and carbon reduction programs ensures a pathway for Net Zero Emissions

Zoos Victoria’s Sustainability Goals

Zoos Victoria’s Environment Management System and wholistic approach to environmental sustainability underpins the Five Focus Areas of our *2030 Strategy*. It enables us to achieve our *2030 Strategy* organisational commitments, which includes a future rich in wildlife, “We will connect with wildlife, guide wildlife friendly choices and contribute to the global effort to safeguard the planet”.

Our 6 environmental sustainability goals are aligned with Zoos Victoria’s *Corporate Plan 2024-2027*, including priorities and activities:

1. Energy and Emissions

Take climate action by reducing dependency on fossil fuels, improving efficiency, transitioning to renewables, and implementing adaptation measures.

2. Water

Reduce potable (tap) water through harvesting rainwater, recovering waste water and using recycled water.

3. Waste

Support the circular economy by diverting waste from landfill through reuse, recycling and composting, and manage hazardous materials responsibly.

4. Procurement

Apply Environmental, Social and Governance (ESG) principles to prioritise environmentally and socially responsible suppliers and adopt circular economy practices.

5. Biodiversity

Re-establish biodiversity baselines at each zoo and enhance on-site habitats to support local wildlife and threatened species.

6. Community

Strengthen education, improve on-site storytelling, and empower community participation in sustainability efforts.

Our Climate is Changing

Climate change is threatening the ongoing existence of the diverse wildlife that shares our planet. As a zoo-based conservation organisation, it is our duty and purpose to urgently tackle the threats from climate change, through our own actions, those of our community and in our vast and varied work for wildlife.

Wildlife

We are dedicated to fighting extinction of endangered species. We have delivered specialised breeding facilities and scientific expertise, and partnered with other experts, to give our most critically endangered species a fighting chance.



Habitat

We partner with organisations to protect critical habitats and revegetation and restoration activities in key locations across Victoria. Through our Carbon Neutrality program, we have invested carbon offsets that protect biodiversity hotspots around the world.



People Power

We are influencing people to demand change, inspiring wildlife-friendly actions amongst our millions of visitors, members and supporters. For example, our Don't Palm Us Off campaign inspires people to demand mandatory labeling of palm oil on products, and our Bubbles Not Balloons campaign enables people to make wildlife friendly choices, by blowing bubbles not harmful balloons. Together, our voices are much louder.



Extreme Weather Events

We partner with experts to expand our rescue and response teams, enhancing preparedness for future natural disasters, and wildlife emergency response capability to help wildlife affected by future extreme weather events, such as the 2020 bushfires.



Emissions and Energy

In 2011, we became the world's first independently certified Carbon Neutral zoo. We're powered by 100% renewable energy, including on-site solar PV and off-site wind. We also recycle water, divert waste from landfill and provide a wide-range of meat-free menu items to further reduce our emissions.



SUSTAINABLE DEVELOPMENT GOALS

Zoos Victoria supports the 2030 Agenda for Sustainable Development, adopted by all United Nations Member States in 2015, and recognises that ending poverty and other deprivations go hand-in-hand with strategies that improve health and education, reduce inequality, and spur economic growth –all while tackling climate change and working to preserve our oceans and forests.

2024-27 Activities



Sustainability is incorporated in all Focus Areas of the *Corporate Plan 2024-2027*. A range of priorities ensure that we are continuing our environmental sustainability efforts through continuous improvement and new innovation.

1. Energy and Emissions

Take climate action by reducing dependency on fossil fuels, improving efficiency, transitioning to renewables, and implementing adaptation measures.

Priority	FY24-25 Activities	FY25-27 Activities
Building efficiency	<ul style="list-style-type: none"> • Healesville and Kyabram improved efficiency through the Victorian Energy Upgrades • Melbourne educated staff about optimal thermostat temperature range • Werribee installed meters in new elephant precinct 	<ul style="list-style-type: none"> • Use Victorian Energy Upgrades program to develop business cases for Melbourne and Werribee • Develop climate action staff education programs
Electrification of vehicles	<ul style="list-style-type: none"> • Werribee developed a business case for electric buses 	<ul style="list-style-type: none"> • Develop business case for electrification of fleet vehicles • Investigate electric vehicle chargers for staff and visitors
Carbon neutral certification	<ul style="list-style-type: none"> • Renewed Climate Active certification • Reduced carbon by 70% from baseline year • Supported First Peoples carbon offset projects 	<ul style="list-style-type: none"> • Continue carbon neutrality • Continue to reduce emissions through onsite initiatives • Continue to source First Peoples carbon offset projects
Renewable Energy	<ul style="list-style-type: none"> • 681kW solar PV • Wind Power Purchase Agreement (PPA) at Healesville • Renewable energy PPAs and GreenPower for Melbourne, Werribee and Kyabram 	<ul style="list-style-type: none"> • Increase renewable energy use and generation via SEC Victoria • Procure power from renewable energy projects through PPAs via SEC Victoria
Strategy	<ul style="list-style-type: none"> • Reviewed annual data since 2007 • Hosted staff strategy and co-design sessions 	<ul style="list-style-type: none"> • Use carbon and resource monitoring software to inform annual assessments and strategy

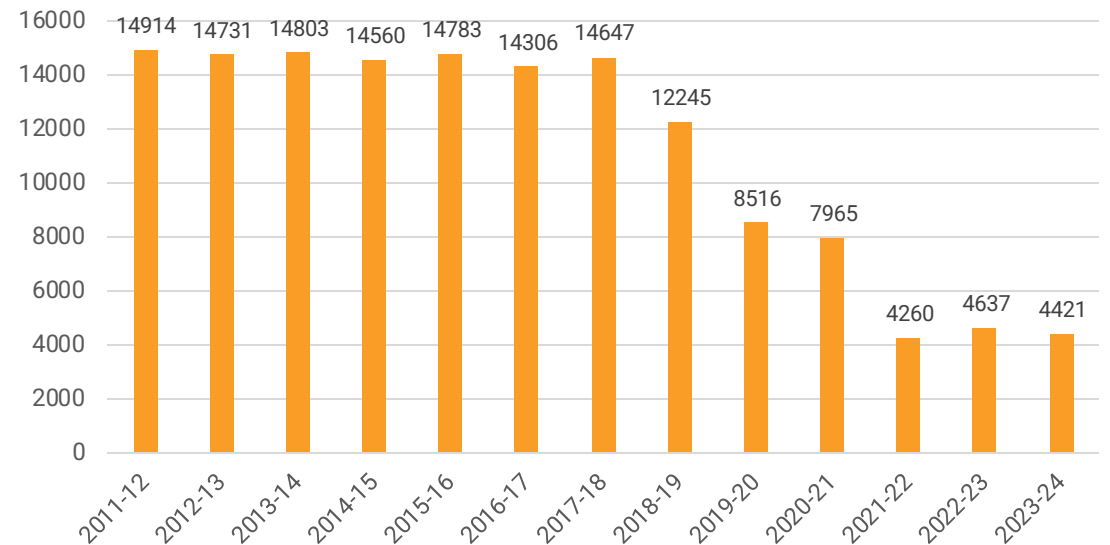


Zoos Victoria was the world's first zoo to be certified as carbon neutral since July 2011. We have maintained our national certification through many carbon reduction initiatives.

Future opportunities

- Smarter energy use – expand demand-side management and electrify gas appliances e.g. induction systems, heating, and hot water
- Renewables and storage – extend solar PV with battery storage for load shifting and improved energy resilience.
- Carbon insetting – develop in-house carbon offsets through forest rehabilitation that supports biodiversity and community outcomes.
- Procurement – broaden ESG standards for infrastructure and appliances.
- Efficiency upgrades – improve chiller and cool room systems for greater energy efficiency and reduced emissions.
- Water systems – introduce biological filtration and ecosystem services to enhance water quality and recovery with low energy use.
- Smart buildings – use building management systems to optimise energy use.
- Resource monitoring – expand submetering and real-time tracking.

Carbon emissions being offset over time (tonnes CO2e)



After reduction efforts, our remaining emissions are offset using credible carbon offsets with biodiversity and community benefits. In 2011-12, we became the world's first zoo certified carbon neutral under the Australian Government's Climate Active program. Certification involves measuring, reducing and offsetting Scope 1, 2 and relevant Scope 3 emissions, using the Operational Control approach.

I'm really proud that Zoos Victoria has achieved carbon neutrality. Knowing that the zoos I care about are powered by renewable energy and are actively cutting down emissions makes me feel like we're truly walking the talk when it comes to protecting the planet. ~ Healesville Sanctuary volunteer

2. Water



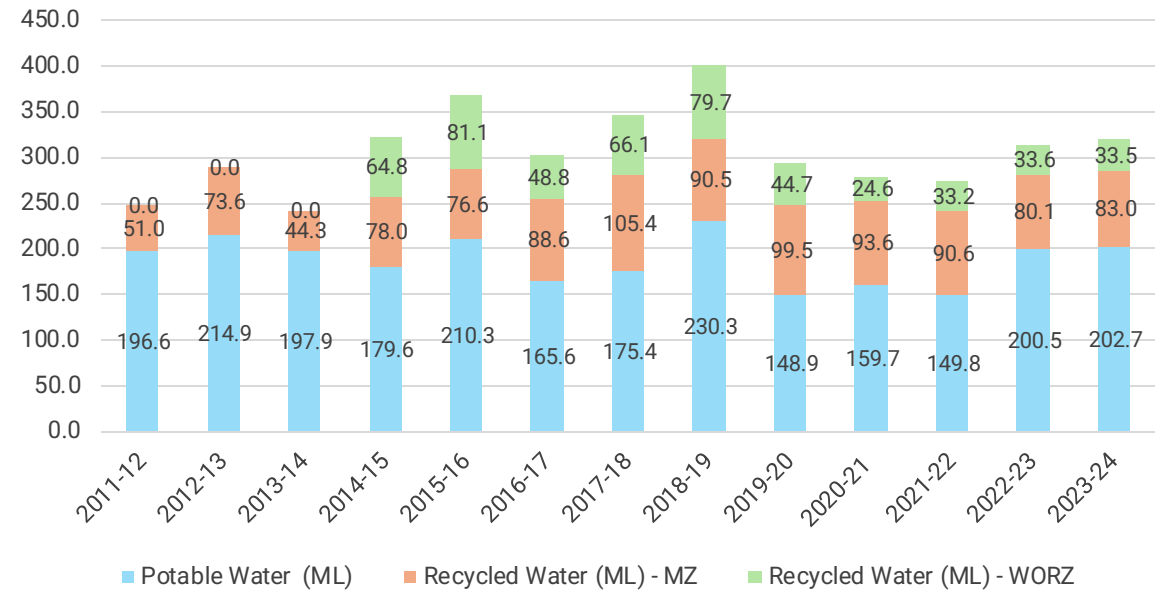
Reduce potable (tap) water through harvesting rainwater, recovering waste water and using recycled water.

Priority	FY24-25 Activities	FY25-27 Activities
Irrigation	<ul style="list-style-type: none"> Melbourne’s ground water, subsurface and canopy water dynamics were tracked through hydrological monitoring system Melbourne’s irrigation control system managed the efficient use of water 	<ul style="list-style-type: none"> Increase water metering to improve on current consumption knowledge at all zoos
Recycled water	<ul style="list-style-type: none"> Werribee’s elephant pools were filled with Class A recycled water Filtrations systems were used to reduce water changes and improve quality 	<ul style="list-style-type: none"> Optimise recycled water use Optimise filtration system for efficiency
Water leaks	<ul style="list-style-type: none"> Continued monitoring of water use Investigated water leaks at Melbourne and Werribee 	<ul style="list-style-type: none"> Continue to monitor water use Repair water leaks at Melbourne and Werribee
Water park	<ul style="list-style-type: none"> Kyabram’s Water Park was designed to be water efficient using catchment tanks and treatment systems to recycle water 	<ul style="list-style-type: none"> Monitor Water Park to ensure that systems are working efficiently
Water Treatment Plant	<ul style="list-style-type: none"> Melbourne’s Water Treatment Plant produced Class A recycled water Water Treatment Plant maintenance to improve recycling rates, include automations and raw water tank sludge removal, 	<ul style="list-style-type: none"> Continue storage tank cleaning and investigate alternative treatment water storage options

Future opportunities

- Include water monitoring into our electricity monitoring system.
- Develop water security plan that considers climate change.
- Develop water management plan for Kyabram and its wetlands.
- Explore and develop efficient filtration systems for water bodies.

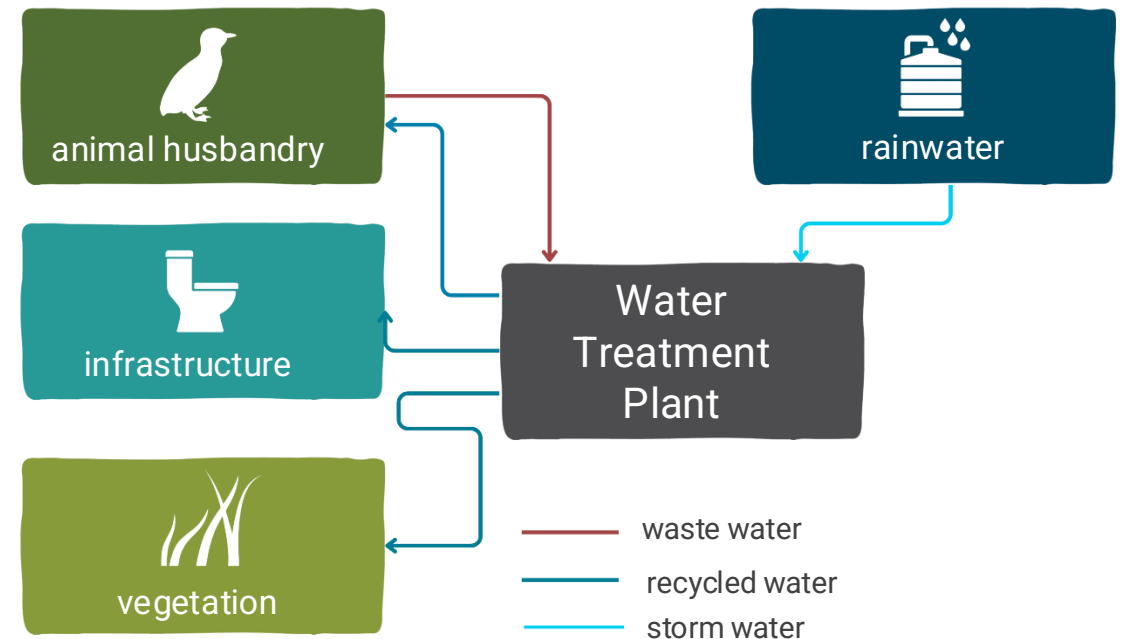
Water use over time (megalitres)



Potable (tap) water consumption varies with local weather conditions. We use as much recycled as possible, from sources like Melbourne Zoo’s Water Treatment Plant and from the Western Treatment Plant for Werribee.

Recycled water at Melbourne Zoo

Melbourne Zoo’s Water Treatment Plant was installed in 2007. It has the capability of recycling about 100 megalitres of Class A each year – limited to availability of stormwater and wastewater. Here’s how the system works:



2. Waste



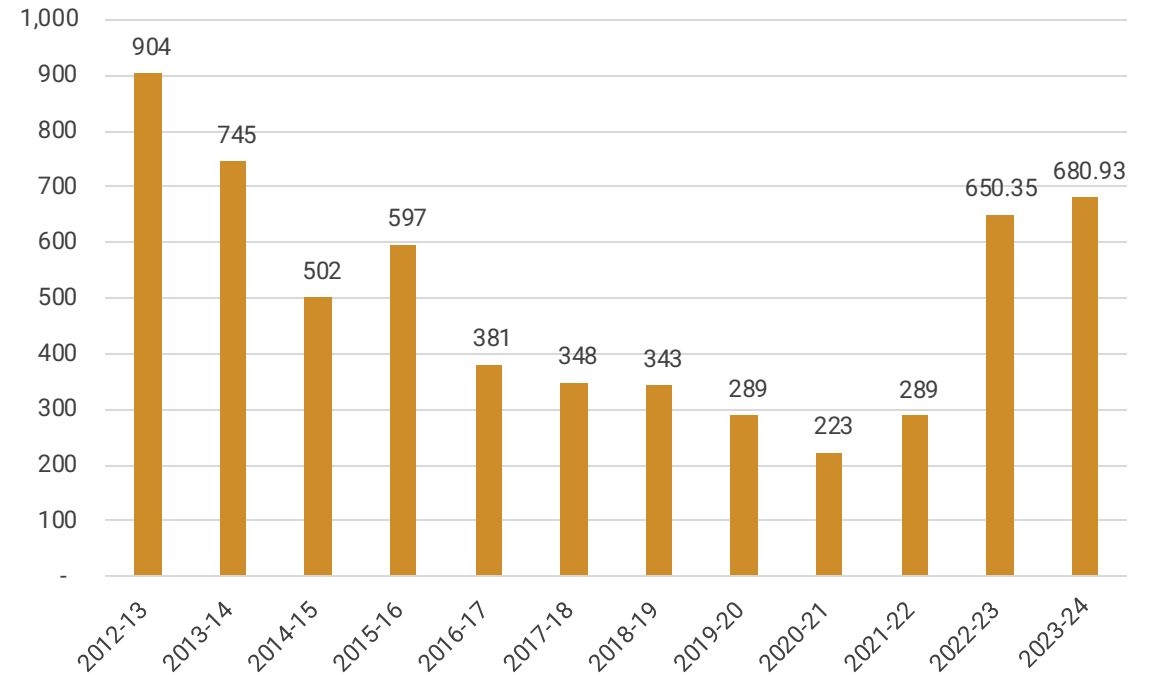
Support the circular economy by diverting waste from landfill through reuse, recycling and composting, and manage hazardous materials responsibly.

Priority	FY24-25 Activities	FY25-27 Activities
Container Deposit Scheme	<ul style="list-style-type: none"> Secured Container Deposit Scheme sponsorship through VicReturn 	<ul style="list-style-type: none"> Roll out Container Deposit Scheme for all zoos, including beverage contract initiative
Digitisation	<ul style="list-style-type: none"> Found ways to reduce resource use and waste through digitisation e.g. maps, member magazine 	<ul style="list-style-type: none"> Continue to use technology to reduce resource use and waste
In-vessel composter	<ul style="list-style-type: none"> Melbourne's in-vessel composters was overhauled so it could continue composting organics 	<ul style="list-style-type: none"> Investigate if business case for Werribee composting facilities is required in FY26-27
Single Use Plastics Policy	<ul style="list-style-type: none"> Single Use Plastics Policy used in new beverage contractor decision-making 	<ul style="list-style-type: none"> Review Policy to identify opportunities for the Container Deposit Scheme
Staff initiatives	<ul style="list-style-type: none"> Healesville developed an EOI for its new Green Team All zoos introduced uniform recycling Melbourne introduced returnable cup program 	<ul style="list-style-type: none"> Develop holistic waste management staff education program across Zoos Victoria Kyabram will train staff to share recycling and composting information with visitors, including group tours
Waste contracts	<ul style="list-style-type: none"> All zoos maximised recycling and composting organics (for organics we cannot process on site) through waste contractors 	<ul style="list-style-type: none"> Continue to look at opportunities for other material recycling pathways Continue evaluating/auditing waste receiving sites

Future opportunities

- Organics waste composting on-site for all properties.
- Container Deposit Scheme collection facility at all properties.
- Waste to energy proposal at Melbourne and Werribee.
- Waste free events with returnable/reusable bowls, plates and cups.
- Increase circularity considerations into procurement.

Landfill waste over time (tonnes)



The cleanout at Werribee for the new Elephant precinct resulted in unusual and increased landfill of waste in FY23 and FY24. We now anticipate diversion rates returning to normal and improving as we explore more recycling and reusing of materials.

What we recycle

Organics

- Animal manure
- Animal bedding
- Food waste
- Garden waste
- Sludge



Electronic and Office Waste

- Electronic waste
- Mobile phones
- Office supplies
- Print cartridges
- Uniforms



Packaging and General Waste

- Co-mingled
- Hard plastics
- Membership cards
- Paper and cardboard
- Polystyrene
- Soft plastics



Specialty and Industrial Waste

- Chemicals
- Building materials



I'm proud that we encourage responsible recycling of mobile devices, and we have accessible and functional bins EVERYWHERE.
~ Werribee Open Range Zoo staff member

3. Procurement



Apply Environmental, Social and Governance (ESG) principles to prioritise environmentally and socially responsible suppliers and adopt circular economy practices.

Priority	FY24-25 Activities	FY25-27 Activities
Product Standards and Policies	<ul style="list-style-type: none"> Research and development into the change of our Palm Oil Policy into a product standard considering the ESG principles Ongoing application of our Seafood Standard resulted in the removal of salmon bred in Tasmania in our catering Wood Standard was used in the new elephant precinct at Werribee 	<ul style="list-style-type: none"> Develop a Meat Standard Review of sustainability standards and policies Approve the new Palm Oil Standard
Procurement pathways	<ul style="list-style-type: none"> Continued the application of sustainability criteria when procuring products and services in tenders, business case development and evaluations 	<ul style="list-style-type: none"> Continue engaging and evaluating product and services against ZV's ESG criteria
Supplier Management	<ul style="list-style-type: none"> Continued supplier management through software 	<ul style="list-style-type: none"> Develop a more effective and affordable system for supplier management Add fields to identify ESG related product and services

Future opportunities

- Upgrade supplier management database to include ESG fields related to standards and policies.
- Develop other food product standards such as grain, fruits and nuts and browse material.
- Develop a construction and development (Environmental Sustainable Design) standard.

Environmental, Social and Governance (ESG)

At Zoos Victoria, sustainability isn't just about protecting the environment – it's about looking at the bigger picture. That means caring for the environment, supporting people and communities, and making ethical, well-governed decisions. Environmental, Social and Governance (ESG) is a framework that helps us make choices that reduce harm and create positive impact for wildlife, people and the Earth. It guides everything from the energy we use and the materials we buy, to how we support human rights, care for animals and remain transparent and accountable in the way we work.

ESG also helps us navigate trade-offs – making thoughtful, balanced decisions when environmental, social and economic needs come into tension. It's not about being perfect, but about doing our best to lead with integrity and impact.

Environmental

We reduce our impact on the planet by:

- Cutting greenhouse gas emissions and using carbon neutral products
- Using energy efficiently and increasing renewable energy
- Reducing waste and using materials wisely
- Avoiding pollution and protecting biodiversity
- Supporting nature regeneration and circular systems (where materials are reused, not wasted)

Social

We support positive welfare for humans and other animals:

- Promoting fair wages, safety, human rights and fair trade
- Rejecting child labour, slavery, corruption or animal cruelty
- Supporting First Peoples-owned businesses
- Supporting community development through campaigns and partnerships
- Ensuring best-practice care and welfare for all animals

Governance

We act ethically and stay accountable by:

- Meeting legal obligations and ethical standards
- Using certifications and chain-of-custody where possible
- Managing risks responsibly
- Being transparent through public reporting
- Having independent oversight, including our Board

We show other organisations that sustainability is possible. We lead by example and also share the 'How To' knowledge in sustainability workshops. We are also brave by removing non-sustainable products from our property outlets. ~ Corporate Office staff member



4. Biodiversity

Re-establish biodiversity baselines at each zoo and enhance on-site habitats to support local flora and fauna.

Priority	FY24-25 Activities	FY25-27 Activities
Habitat improvement initiatives	<ul style="list-style-type: none"> Melbourne organised Clean Up Australia Day event for staff Zoos involved community in property planting initiatives 	<ul style="list-style-type: none"> Continue to find ways to involve community in the improvement of biodiversity in our zoos
Project development	<ul style="list-style-type: none"> Developed Fellowship project to initiate a study on biodiversity at our zoos that establishes a baseline diversity of species and ecology 	<ul style="list-style-type: none"> Research and collate existing studies, records and reports on biodiversity across our zoos, including First Nations knowledge systems Collate existing practices in Standing Operating Procedures, registers etc. Investigate, collate and summarise GIS (Geographic Information Systems) data on biodiversity at all zoos
Data collection	<ul style="list-style-type: none"> This priority is new for us and there were no data collection activities 	<ul style="list-style-type: none"> Collect classification baseline data that analyses diversity of wild flora and fauna, and surrounding ecosystems
Analysis	<ul style="list-style-type: none"> This priority is new for us and there were no data analysis activities 	<ul style="list-style-type: none"> Analyse baseline data and provide report that can be used to guide future decision-making about biodiversity at our zoos

Future opportunities

- Develop a plan for the preservation and enhancement of biodiversity at our zoos.
- Develop nature recreation, conservation, and education programs for biodiverse habitats around our zoos.

Zoos are local habitats

We have a range of habitats at our zoos, which provide a home for local flora and fauna. Here are some unique ecological features of our zoos.



Healesville Sanctuary, Wurundjeri Country

142 hectares of bushland (remnant of Yarra Valley floor forest), with 5 significant vegetation zones that provide a habitat for a variety of birds, mammals and reptiles and plants. The bushland is also home to significant flora such as rare orchids that occur nowhere else in Victoria.



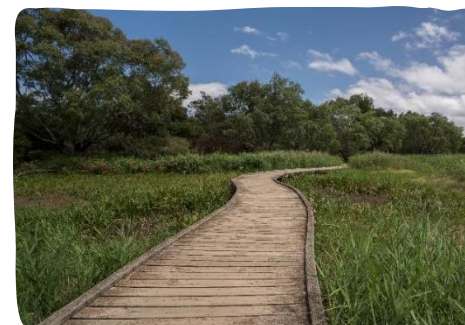
Kyabram Fauna Park, Yorta Yorta Country

33 hectares of wetlands, with a range of habitats for free-ranging wildlife. An estimated 35 bird species use the wetland each year. The wetlands are also home to Threatened species such as the Broad-shelled Turtle.



Melbourne Zoo, Wurunderji Country

Melbourne Zoo is surrounded by Royal Park, a 55ha urban ecosystem that supports a variety of native wildlife. The Zoo supports biodiversity in the heart of the city by providing important habitats for birds, frogs, reptiles, microbats and possums.



Werribee Open Range Zoo, Bunurong and Wadawurrung Country

Werribee Zoo is home to grassland and wetland habitats alongside the Werribee River, supporting a rich diversity of native flora and fauna. The river flows through the site and provides important habitat for bird species and the platypus.

I am proud that we provide support for those who are directly involved in preserving natural habitats, and that we look after the habitats at our zoos like the wetlands. ~ Kyabram Fauna Park staff member

5. Community



Strengthen education, improve on-site storytelling, and empower community participation in sustainability efforts.

Priority	FY24-25 Activities	FY25-27 Activities
Communication	<ul style="list-style-type: none"> Melbourne included sustainability messaging in Bluey activation, and provided site tours for partners Werribee staff and volunteers were briefed about sustainable design of elephant precinct for Werribee Kyabram included sustainability messaging in activations like Wild for the Planet Weekend 	<ul style="list-style-type: none"> Conduct onsite sustainability communication audits to establish baseline and identify areas for improvement Update signage where possible e.g. bins, venues Review and develop (if required) a new visitor waste signage or system to further increase recycling and composting rates Bluey at Healesville and Werribee will have sustainability messaging
Conservation Campaigns	<ul style="list-style-type: none"> 2,500 Creeping Boobiallas planted to support habitat improvement and carbon sink 43 new Seal the Loop bins installed along waterways 1500+ mobile phones recycled through They're Calling on You 	<ul style="list-style-type: none"> Bent-wing Bat Totes for Wildlife will involve putting more plants in the ground Investigate national campaign with Mobile Muster for They're Calling on You
Education	<ul style="list-style-type: none"> Education staff upskilled in climate science and environmental educational approaches for young people 	<ul style="list-style-type: none"> Develop sustainability VCE Business Studies program Explore partnership with Wyndham Tech School and Melbourne Water, focused on water sustainability Continue to trial youth programs that focus on sustainability and wildlife conservation
Training and Consultancy	<ul style="list-style-type: none"> Melbourne hosted 3 RMIT sustainability interns Delivered 2 types of keynotes to general and sector audiences Spoke at conferences and nation-wide webinars Provided consultancy to Sovereign Hill 	<ul style="list-style-type: none"> Deliver new Lunchtime Learning webinars to extend sector reach and impact Provide consultancy to University of Melbourne and other customers

Priority	FY24-25 Activities	FY25-27 Activities
Zoos and aquarium associations	<ul style="list-style-type: none"> Convened the Environmental Sustainability Specialist Advisory Group (SAG) for zoos and aquaria across Oceania 	<ul style="list-style-type: none"> Through the convening of the Environmental Sustainability SAG, we will help lead the development of the inclusion of sustainability in ZAA accreditation programs Participate in initiatives through the World Association of Zoo and Aquariums (WAZA)
Zoos Victoria's channels	<ul style="list-style-type: none"> Member newsletter and social media featured advice for sustainability at home 	<ul style="list-style-type: none"> Channels will feature content for World Sustainability Day in October Feature developed for World Environment Day in June

Future opportunities

- Visitors, staff, volunteers and partners all understand that 'wildlife conservation' and sustainability are interconnected, and are all part of one system.
- All of our zoos are dedicated sustainability hubs where visitors can learn and also contribute to the global effort to safeguard the planet
- Teaching resources – provide new ways for teachers to include sustainability and climate change in their curriculum, in a way that is sensitive to the needs of different age groups
- Internal and external communications calendar with regular opportunities to speak about Zoos Victoria's sustainability initiatives and elevate the stories of our community and partners

I am very proud that we try so many ways to improve the environment. Every little thing makes a difference. ~ Melbourne Zoo volunteer

Not only is it amazing that, as a large group, Zoos Victoria is setting a standard for zoos worldwide in terms of waste management, energy and water use, and emissions, I think the biggest impact is the fact that we are amplifying our impact through education and awareness of visitors by encouraging them to consciously make more sustainable choices – both on ZV properties and every day at home. ~ Melbourne Zoo staff member